



The Challenge: Field Technical Overload

In today's enterprise, few people work as long in conditions as challenging as IT field technicians. And it's a given that, as networks continue to grow, the demands on field technicians will, too. For example:

- Whether members of the corporate team or an outside professional services firm, field technicians can face environments ranging from crowded server closets to sprawling military base data centers and more.
- When a tech needs to troubleshoot a server onsite, there may or may not be a "crash cart" available.
- There are times where a problem exists at the application level and might require the guidance of a subject-matter expert. This can add to the time to repair.

The Solution: Portable KVM Control from Raritan

Small enough to fit in a technician's bag, the **Dominion® KX II-101** is a singleport KVM-over-IP device that connects to a server (USB or PS/2), where it captures, digitizes and compresses the video signal before transmitting to a remote client PC or laptop using Raritan's award-winning KVM technology.

This becomes an ideal tool for field technicians:

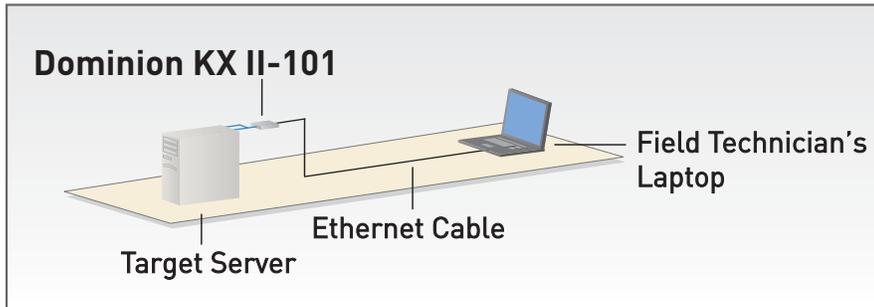
- The tech can connect a laptop to a server whenever needed, reducing the need to scramble for a keyboard/video/mouse crash cart.
- In the event the tech needs assistance from an expert in a different location, the KX II-101 can be connected to the network so the problem can be solved via KVM over IP.
- The KX II-101 provides BIOS-level access, enabling troubleshooting even if the OS is unavailable.
- If remote access is required:
 - ◇ The KX II-101 provides secure AES-encrypted connectivity and strong password options.
 - ◇ The KX II-101 supports Virtual Media, so patches, upgrades and file transfers can be done from anywhere.



To find out more or request a demonstration, call Raritan toll-free at 800-724-8090.

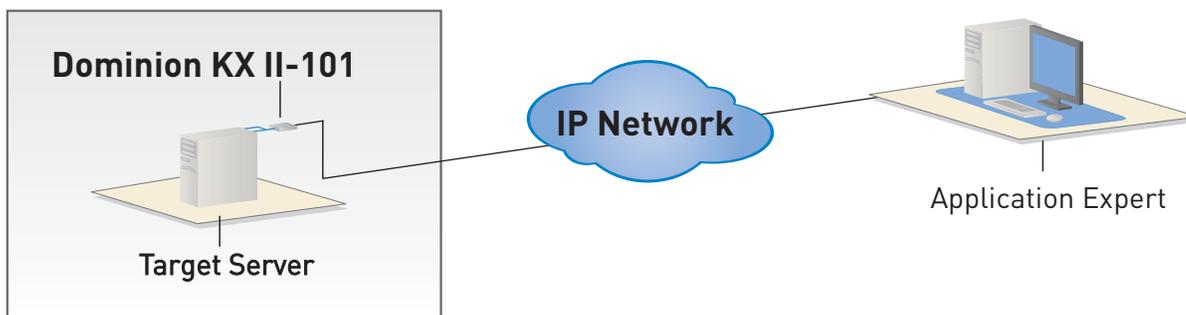
Or visit www.raritan.com/branch-office-management/ip-kvm/

Data Center



As a "mobile crash cart", the KX II-101 can be plugged into the target server and the technician's laptop for easy access.

Data Center



If an outside expert is needed to solve a problem, the technician can connect the KX II-101 to the network for secure KVM-over-IP access.

Ready to find out more? Contact Raritan today.
Call 1.800.724.8090 or visit www.raritan.com

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